

#### **Membership Capacity Building Programme**

#### **Effective campaigning:**

What are successful experiences and how to develop effective messaging and influence stakeholders?

# Introduction and Welcome

#### **Membership Capacity Building**

- Allows EMSP to get an in-depth understanding of the activities and challenges MS Societies are facing at the national level aiming to strategize advocacy efforts for a greater impact.
- Allows MS Societies to come together towards a common goal and priorities, catalyzing the learning process across societies based on their strengths and needs
- MCB running from 2018

#### MCB over the years...

#### **Western European region (7)**

Belgium, Germany, Ireland, Luxembourg, Netherlands, Switzerland, United Kingdom - 2022: Discovery workshop - 2023: Workshop on MS registries

Western Mediterranean region (5)
France, Italy, Malta, Portugal, Spain
- 2021: Discovery workshop; Workshop on
Employment
- 2022: Follow-up workshop on
Employment

#### Online workshops for all members

- 2020 (4): Post-COVID advocacy;
Storytelling and campaigning; visual communication; community building
- 2022 (2): Campaigning; Fundraising
- 2023 (2): Follow-up workshops



#### Central European region (5)

Poland, Czech Republic, Slovakia, Hungary, Austria

- 2023: Discovery workshop
- 2024: Follow-up workshop

#### Baltics region (4)

Lithuania, Latvia, Estonia, Belarus
- 2018: Workshop on proposal writing
and collaboration
-2021: Helpline workshop

#### Balkans region (10)

Greece, Slovenia, Croatia, Serbia, BiH, Romania, North Macedonia, Bulgaria, Moldova, Turkey

- 2019: Discovery workshop & peer visit to UK MS Society
- 2021: Workshop on MS registries- 2022: Follow-up workshop

#### **EMSP** team

#### Speaker



Patricia Moghames Programme Coordinator EMSP



Mate Tagaj Senior Communications and Membership Coordinator EMSP



Jimmy Smyth
Director of JKS Communications

### Objectives

- 1. Sharing insights and ideas across the network of member organizations
- 2. Improving and maximizing coordination across member organizations
- 3. Developing policy messages and campaign objectives
- 4. Setting the way forward for mapping political targets and setting realistic objectives to influence European social policy and county by country elections

## Agenda

Time	Item	Speakers
10:15 - 10:20	Welcome and introduction	Jana Hlavacova
10:20 - 10:30	Icebreaker	Jimmy Smyth
10:30 - 10:40	General overview of the Barometer outcomes with focus on areas of	Patricia Moghames
	improvement and ongoing priorities	
10:40 - 11:20	Case Study: Learnings and insights from successful pan European	Jimmy Smyth
	campaign(s), with highlight on how to develop successful messaging	
11:15 - 11:25	Virtual Coffee break	
11:25 – 11:55	Model of Care and Patient Pathways: Overview of member states with	Representatives from 3
	the best outcomes: How was it achieved?	MS Societies
11:55 – 12:35	Break-out sessions: Refining key policy messages for legislative change	All participants
	and impact	
12:35 – 12:40	Virtual Coffee break	
12:40 – 13:05	Way forward	Jimmy Smyth
13:05 – 13:15	Questions and wrap-up	Facilitators



Roundtable



# ADVOCACY Persuade and Inspire





"When the whole world is silent, even one voice becomes powerful." Malala Yousafzai, Pakistani activist and Nobel Prize laureate



### Key elements of a successful campaign



"If you can't explain it simply, you don't understand it well enough"

Einstein

General overview of the Barometer outcomes with focus on areas of improvement and ongoing priorities

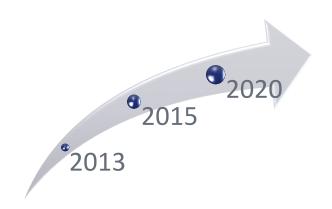
Patricia Moghames, EMSP



#### What is EMSP's MS Barometer?

- Analysing MS management and care
- Identifying the most persistent and challenging gaps in care, and understanding how MS management has changed over time across Europe
- Benchmarking tool
- Not only health care, also social care system

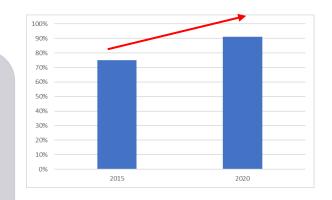
- Periodically since 2008
- 6 editions to date: 2008, 2009, 2011, 2015, 2013, 2020
- Upcoming: 2024



#### Use of DMDs

Offer at least one DMD with 100% reimbursement

- 2015: 75% of countries --> 2020: 91%
- 2020: 85% make available at least 6 of the 12 DMDs surveyed.



Use of DMDs varies considerably by countries

• Treatment rates are as high as 90% in Lithuania, Malta and Switzerland, but far lower in Moldova (6%), Bosnia and Herzegovina (10%) and Serbia (12%)

#### Symptomatic treatment

- MS symptom management is not systematically structured.
- No formal clinical guidance in Europe for MS symptomatic treatments; dependence on individual neurologist's expertise
  - Use of national or international guidance for symptomatic treatment of MS

2015: 15 countries

• 2020: 20 countries

• In 2015, 7 countries mentioned symptomatic treatments are available and reimbursed:

• 2015: 7 countries

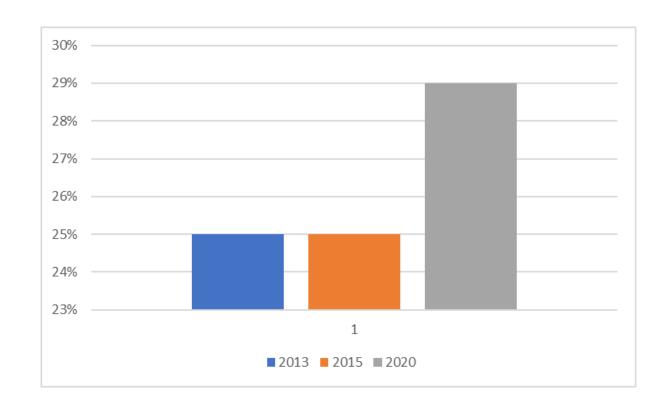
2020: 14 countries

#### Pediatric MS

- 2015 to 2020: from 54 to 57%
  - 46% of countries provide any social support specific to pediatric MS carers
  - 52% provide child disability allowances
- More focus on children with MS
  - French foundation for MS research has annual day for PwMS under 21
  - Romania's national MS patient society has annual retreat
  - More research on pediatric MS

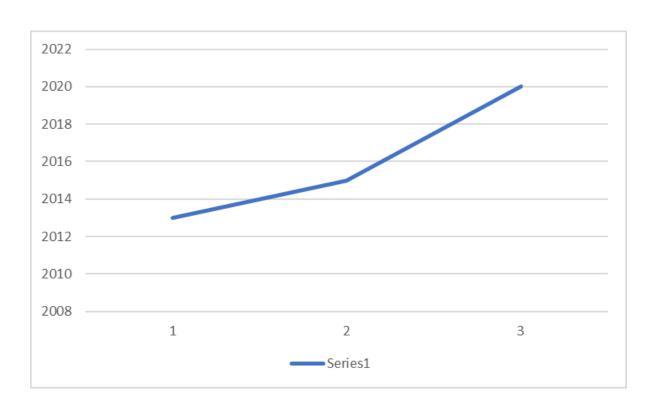
#### Palliative care

- Europe does not prioritize early palliative care for people with MS
  - 10 countries in 2020 reported providing this for PwMS
- 2013 and 2015, similar rates but increased to 29% in 2020
  - Slow progress but forward



# Financial support for early retirement due to disability

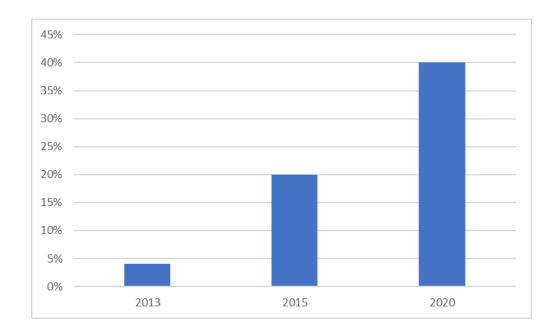
• 32% to 36% to 80%!





#### Decision making

- National MS societies are involved in decisions on reimbursing new MS therapies: 4 to 20 to 40%
- People with MS, their carers and patient groups: personal understanding of gaps in care and support means that they need to be consulted on the development of all new MS-related policies and programmes, in addition to care and reimbursement decisions.



#### **Case Studies**

Learnings and insights from successful European campaigns, with highlight on how to develop successful messaging

**Jimmy Smyth**, Director of JKS Communications

# EUROPEAN YEAR OF PEOPLE WITH DISABILITIES - EYPD





#### EFNA – UNDER THE UMBRELLA



#### ARE YOU OR PEOPLE YOU CARE ABOUT AFFECTED BY A BRAIN DISORDER?

THEN SHOW YOUR SUPPORT BY GETTING TOGETHER #UNDERTHEUMBRELLA





## **MEGA LUNGS**











## IRISH WHEELCHAIR ASSOCIATION **ENABLE IRELAND** FIGHTING BLINDNESS







for people with disabilities.

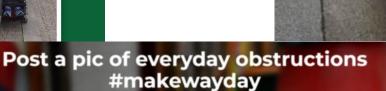


Make way on our streets

**GET INVOLVED!** 







Our activists are all over the country drawing attention to the challenges posed by things left on the footpath Spot one? Post it on our social pages with #makewayday





Acting on Heart Failure



#### CF – Orkambi Reimbursement

#### Cystic Fibrosis – 65 Roses





## Key elements of successful campaigns

- Increased public awareness EU Barometer and post campaign research
- Increase in statutory funding + fundraising
- Political "asks" delivered through policy/legislation e.g.: National Disability Strategy
- Investment in specialist nurses, referrals, early detection, clinical pathways
- Involving people with MS in decision making and campaign designing
- Voice at Cabinet table + senior departmental level
- Transformational + funded policy change with review mechanisms
- Reimbursement for treatment



# Model of Care and Patient Pathways

Overview of member states with the best outcomes: How was it achieved?

# Who is sharing their experience with us?

**Despina Zelianaiou**, Office Manager of the Hellenic Federation of persons with MS -Greece

Jan van Amstel, President of the Dutch MS Association - The Netherlands

Jonathan Blades, Head of Campaigns and External Relations of the UK MS Society – United Kingdom

#### **Break-out sessions:**

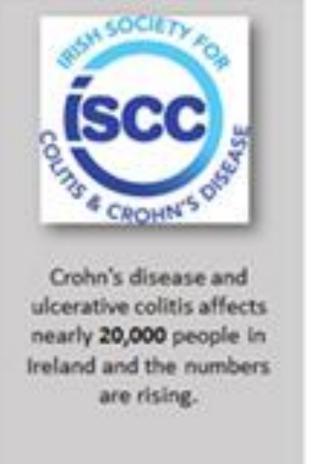
Refining key policy messages for legislative change and impact

## What Next?

Advocacy Toolkit Checklist	$\overline{\mathbf{V}}$
MANIFESTO	
PLEDGE CARD/INFOGRAPH WITH KEY AIMS	
STAKEHOLDER MAP TIER 1 AUDIENCES	
DETAILS OF LOCAL TDS/COUNCILLORS	
CONTACT DETAILS FOR LOCAL MEDIA PRINT AND BROADCAST	
SPEAKING POINTS FOR RADIO/PRESS INTERVIEWS	
DRAFT BOILER PLATE	
SOCIAL MEDIA - MESSAGES FOR DIFFERENT PLATFORMS FACEBOOK/TWITTER/INSTAGRAM	

#### **PLEDGE**







# BREAK-OUT SESSIONS

With Patricia and Mate!



# Way Forward

Jimmy Smyth
Director of JKS Communications

#### What is realistic?

# Collaborative Campaigning

What support is required?

Agreement on key issues + supporting messages

Identifying key political "asks" – 3-5 National MS Strategy, funded with political and policy oversight

#### Way Forward (continued)

- Identify key national and EU audiences stakeholder mapping session
- Upcoming elections national + EP 2024
- Next Barometer 2024 launch pan EU campaign
- MS Manifesto 8 to 10 pillars e.g.: reimbursement, effective clinical pathways, political oversight, public awareness, patient focused policy, financial support

## This activity was supported by:

















