





Impact of Multiple Sclerosis Symptoms (IMSS) in Ireland

Despite progress in multiple sclerosis (MS) care, healthcare systems across Europe still lack a **coordinated and prioritised approach** to managing MS symptoms effectively. MS is a lifelong neurological condition affecting more than 1.2 million people in Europe, yet many continue to face gaps in care and support.

The European Multiple Sclerosis Platform (EMSP) is spearheading research to understand how people with MS experience and manage their symptoms across the continent. By **identifying disparities** EMSP aims to promote stronger collaboration among key stakeholders to effectively address unmet needs.

The Impact of Multiple Sclerosis Symptoms (IMSS) initiative seeks to drive policy change, improve care pathways, and enhance rehabilitation outcomes, ensuring that people with MS receive the **comprehensive support** they deserve.

Emily's story is just one example of how MS reshapes lives — and why understanding these experiences is crucial for improving care.



EMSP and **24** national MS societies across **22** European countries collected real-life evidence on MS symptoms and management. Behind these findings are real people, each with their own challenges, uncertainties, and hopes.



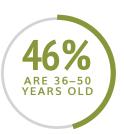
In Ireland, **266**¹ people with MS participated in the IMSS survey from May 5 to August 31, 2023.

A Life Changed by MS

Emily had always been full of energy — a pharmacist and a passionate traveller in her free time. But at 30, her life took an unexpected turn. She started noticing strange sensations in her hands, followed by bouts of overwhelming fatigue. Over time, these symptoms grew harder to ignore. Tasks she once did effortlessly became a struggle. Her doctor ran tests, but the results were inconclusive. For four long years, Emily lived with uncertainty, her daily life becoming a patchwork of pain, confusion, and questions without answers.



44.4
THE MEAN AGE
OF PEOPLE
WITH MS











People between **18–35** reported the lowest presence of all symptoms.

Individuals aged **36–50** did not report symptoms in a significantly different presence than other group.

Between **51-65**, symptoms start to emerge significantly, especially fatigue, pain, bladder control problems, muscle weakness and mobility impairment.

Over 65, the sample was too small to draw conclusions.



Females 82%

Males 18%

Females reported significantly fewer spasticity problems and mobility problems but more heat/cold intolerance compared to males.

Males reported significantly fewer heat/ cold intolerance, but more mobility impairment than females.

WORKING STATUS

Part-time workers 16%
Full-time workers 44%

Not working due to MS

Not working, not due to MS

8%

Student/ training 3%

Full-time workers reported significantly less presence of all symptoms.

People not working due to MS reported the most presence of symptoms.

The samples of other categories of work status were low to draw conclusions.

Understanding MS Across Europe

IMSS aims at uncovering the truths behind the symptoms, struggles, and stories of MS. How do people across Europe experience the condition? How do healthcare systems respond to their needs? And most importantly, where are they falling short?

For Emily, these questions resonate deeply. Her diagnosis eventually came at age 34, but the journey didn't end there. Her symptoms — fatigue, tingling fingers, memory problems, and muscle spasms — continued to affect her daily life. Navigating the healthcare system felt like an uphill battle, and she often wondered if there was more that could be done.

Emily's experience reflects a broader reality revealed through the IMSS survey. Thousands of respondents shared their stories, offering insight into the challenges of living with MS: delays in diagnosis, inconsistent care pathways, and limited support for symptom management. Despite these challenges, EMSP saw an opportunity to drive change. By amplifying these voices, EMSP could push for policies that prioritise comprehensive, equitable care for people like Emily across the continent.

Clinical situation

DIAGNOSIS AND SYMPTOM ONSET

diaanosed

between 18-35 yrs

average disease duration

have at least 1 additional illnesses

Delay from symptom onset to diagnosis



symptom onset age

AVERAGE DELAY OF 3.8 YEARS

average diagnosis age

TYPES OF MS

78% RRMS, Relapsing Remitting MS

7% PPMS,

SPMS, Primary Secondary Progressive Progressive MS MS

11%

5% **Unsure** of their MS type

DISABILITY LEVELS

20% of the respondents had mild disability

while 40% had moderate disability and 13% had severe disability. People living with PPMS reported the most moderate disability (66%) while people with SPMS reported the most severe disability (65%)².

QUALITY OF LIFE

The majority of respondents had no or

slight problems, while 5.3% were experiencing moderate or severe problems affecting their quality of life. The quality of life deteriorated more among people with SPMS (36%)3.

USE OF DMDs

90% of respondents have used **Disease Modifying**

Drugs (DMDs), with 77% currently using them. 58% reported less than a 1-year delay to start DMDs, while 8% experienced delays of 6 years or more. Among non-users, the main reasons were:

- 24% concerns about use
- 24% never being offered
- 5% physicians advising against them.



Symptoms

PRESENCE AND PREVALENCE

The symptoms reported the most were fatigue, cognitive impairment, sensory problems, sleep disturbances, and spasticity/ muscle spasms.

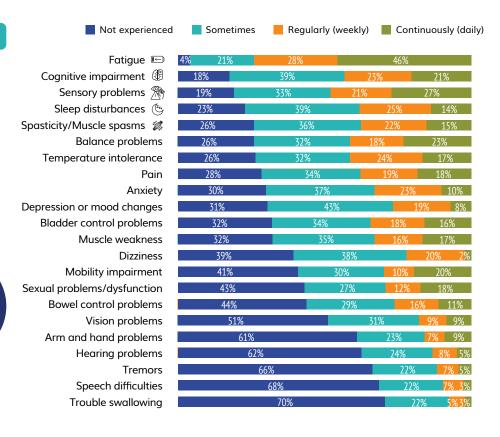
The symptoms *least* reported were **trouble swallowing**, **speech difficulties**, **tremors**, **hearing problems**, and **arm and hand problems**.

100%
EXPERIENCED AT LEAST ONE SYMPTOM

AVERAGE

13.6

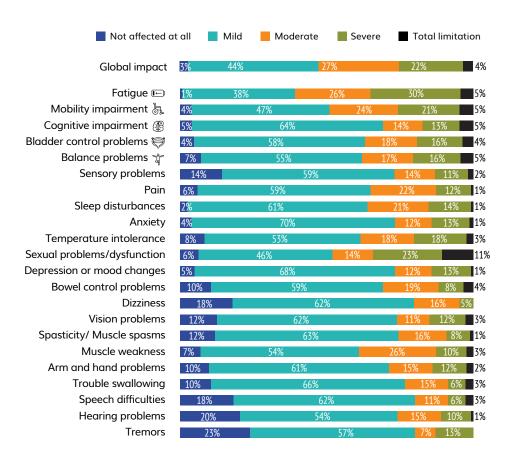
SYMPTOMS
EXPERIENCED
TOGETHER



SEVERITY AND IMPACT

The symptoms that were affecting the daily lives of people with MS were fatigue, sleep disturbances, mobility impairment, bladder control problems, and anxiety⁴.

The top 3 most debilitating symptoms were fatigue, mobility impairment, and cognitive impairment⁵.



Treatment and care

CARE FOR SYMPTOMS



20% don't use any care /treatment. The top reasons for not using a specific treatment were having no need, treatment was not offered to them, or they cannot afford this treatment.



People with MS reported using 5.3 treatments or care on average for their symptoms.

The most used treatments were*: prescription medication, personal life modifications, physical activity, and physical therapy.

Lifestyle changes



Medication for symptom management

Prescription medication 57%
Non-prescription medication 21%

Therapy/treatments

Physical therapy 34%
Bladder and bowel management 17%
Psychological therapy 7%
Occupational therapy 5%
Neuro-cognitive rehabilitation 5%
Speech therapy 2%

Social support

Friends and family 27%
Other people with MS 15%
Formal sessions with social worker 1%

Dietary supplements 19%

Complementary and alternative therapies

Mindfulness 17%
Meditation 14%
Alternative medicine 11%
Other alternative therapy 6%

Other

Assistive devices 16%
Home modification 14%
Diaries and applications 10%
At-home massage devices 5%
Other 2%
Service/support animals 2%

Surgery 2%

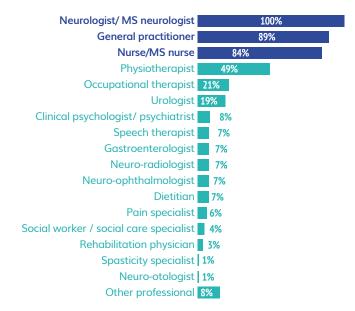
INVOLVEMENT OF PROFESSIONALS

AVERAGE
4.2

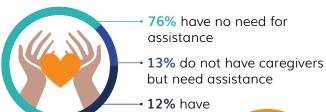
HEALTHCARE PROFESSIONALS

People with MS had 4.2 healthcare professionals on average taking care of their MS. 64% reported that their healthcare professionals are coordinating together.

The most involved professionals were neurologist, general practitioner, and nurse/ MS nurse*.



CAREGIVER PRESENCE AND ASSISTANCE



Of those caregivers, **94%** were a family, partner, or friend. **10%** were paid professionals*.

caregivers
% were end. ionals*.

94%

ARE A FAMILY, PARTNER OR FRIEND



The caregivers supported people with MS for 46.7 hours per week on average. **83%** of respondents mentioned that the carer was of **great or good** help to them.

People living with SPMS reported having a caregiver (44%) or needing one (17%), a similar need as people with PPMS. People with RRMS reported the most not having and not needing a caregiver (79%).

Satisfaction with management of symptoms

The most well managed symptoms were mobility impairment, trouble swallowing, and bowel control problems.

The *least* well managed symptoms were **sexual problems/dysfunction**, **fatigue**, and **cognitive impairment**.



Not adequately managed at all	Not managed enough	Somewhat managed		Well managed	Very well managed	
Mobility impairment	10% 14%		35%		37%	4%
Trouble swallowing 😡	8%	30%	27%		31%	6%
Bowel control problems 🗐	11%	2%	34%		29%	4%
Arm and hand problems	17%	14%	36%		28%	5%
Bladder control problems	15%	19%	35%		29%	3%
Vision problems	12%	21%	37%		25%	5%
Spasticity/ Muscle spasms	12%	21%	37%		28%	2%
Sensory problems	17%	21%	34%		24%	4%
Depression or mood changes	13%	20%	38%		25%	3%
Balance problems	13%	19%	40%		25%	3%
Anxiety	14%	18%	40%		24%	4%
Hearing problems	19%	23%	319	6	20%	7%
Tremors	15%	21%	38%		22%	4%
Temperature intolerance	20%	18%	36%		22%	3%
Pain	15%	23%	38%		22%	2%
Speech difficulties	17%	27%		32%	20%	4%
Dizziness	20%	22%		35%	20%	3%
Muscle weakness	11%	26%	419	6	20%	3%
Sleep disturbances	16%	22%	41'	%	18%	4%
Fatigue 🕞	22%	289	6	29%	17%	4%
Cognitive impairment 🐠	20%	31%		30%	15%	4%
Sexual problems/dysfunction 🌣	30%		24%	30%	12%	4%

The promise of change

As the IMSS initiative brings together people with MS, researchers, policymakers, and healthcare providers, we hope to have a future where no one has to face their symptoms alone. A future where MS care isn't just about managing symptoms but empowering people to lead fulfilling lives.

The story of MS isn't just about the condition; it's about the people living with it. And for Emily, it's a story that continues, now with **the promise of a brighter tomorrow.**



Note: Percentages are rounded for simplicity and may not sum to 100% or match exactly. *Participants were allowed to give more than one answer (multiple choice), hence the total can be more than 100%.

References: ¹Among respondents, 41.4% were MS society members, 30.8% were linked but not members, and 27.8% had no society affiliation. ²Measured by the PDDS: Patient-Determined Disease Steps, provided for use by the NARCOMS Registry: www.narcoms.org/pdds. NARCOMS is supported in part by the Consortium of Multiple Sclerosis Centres (CMSC) and the CMSC Foundation. ³Measured by EuroQOL Research Foundation: EQ-5D-5L. ⁴The tool used to measure the severity of symptoms is SymptoMScreen: https://www.symptomscreen.org, categorised into 5 groups: Not affected at all (0); Mild (1 and 2), Moderate (3), Severe (4 and 5), Total limitation (6). ⁵The 'Severity and Impact' chart is organized from the most to the least debilitating symptoms.

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