

Birgit Bauer
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MS Patient, Passionate about Social Media, Lover of Life ....

<u>Profession:</u> Social Media Consultant, Journalist, (Print, Online, PR), Speaker

<u>Themes:</u> Social Media, Networking, Economics, Inclusion, Patients Needs, Patients and Social Media etc.

### And, last but not least:

- E-Patient, Patient Activist,
- one of the most influential MS & health Bloggers in Germany
- Trainee at the EUPATI "Patients Expert Course"

# **Challenges and Missions**



- ➤ Research of patients use of Social Media (different Patient Groups different use ②, different Countries also )
- Social Media Listening for different Partners from the Pharmaceutical Industry and Patient Organisations
- Workshops: Social Media for Patient Organisations and Patients on a international Level (Themes: Storytelling, Strategies, Blogging, Social Networks)
- share information for Patients via Social Media
- participate on Tweetchats and watch the effects
- research in mhealth and ehealth and how we can make it useful and understandable for patients.





## **Are important!**

#### Because:

- > e. g. immobile Patients could connect to the doctor from home
- sometimes there is only a little talk needed (Question to a dose ...)
- Patients with psychological diseases can be better accompanied.

#### **But:**

- Who will pay for the technical ressources e. g. Smartphones for Patients?
- Do Patients all have direct access to the internet? Infrastructure!
- There is Transparency in all areas needed. A lot of gaps must be filled up with knowledge, a lot of wrong information must be cleared.
- Will personal data be protected? And how?
- How can patients be educated in the different tools?
- Which Tools make sense? Are "Well Being" Apps important? Do we need them?



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